COVID 19 Vaccination FAQ's

1. **When will I be vaccinated?**

   Use the COVID-19 vaccine eligibility checker (external site) to see if you're eligible to be vaccinated and book your appointment.

2. **Is there a cost for the vaccine?**

   The vaccination is not mandatory, and individuals can choose whether to get vaccinated. Everyone will be offered a vaccine and it is free. The Australian Government and WA Government strongly encourages people to get vaccinated. Doing so will help protect you, your family and the community.

3. **Which vaccine will I receive?**

   The Pfizer-BioNTech COMIRNATY vaccine and the AstraZeneca vaccine will be used. You will not be able to choose which vaccine you receive, this will depend on availability at the time of booking. Both vaccines require 2 doses. You will receive the same vaccine for both dose 1 and dose 2.

4. **What happens if I don't get the second dose?**

   All people should receive a second dose of vaccine to achieve maximum and longer lasting protection. Your body should develop an immune response approximately 2 weeks after the first dose, but you may only be partially protected and the length of time you are protected may be shorter compared to people who receive 2 doses.

5. **Can I switch between brands for my first and second dose of COVID-19 vaccine?**

   No. In general you should receive the same vaccine brand for both doses.

6. **Will I receive a proof of vaccination document or certificate?**

   Following your vaccination event, you will receive a confirmation email which will contain relevant information about your vaccination, including brand, batch, dose etc. This email will also outline important aftercare information for you.

   This email is not an official immunisation record. Australians can already access their immunisation history statement through Medicare for proof of vaccination, both digitally and in hard copy, if required.

   Statements can be viewed on an individual's Medicare online account or via the Medicare app.

   Your immunisation history statement will record your COVID-19 vaccinations, following each dose.

7. **What do I do if I can't be vaccinated because of a medical condition?**

    A safe and effective COVID-19 vaccination is only one part of keeping the Australian community safe. Chorus must continue to implement all reasonably practicable control measures in the workplace, such as physical distancing, good hygiene and increased cleaning and maintenance.

    Chorus must also consider whether because of your circumstances, particular working arrangements need to be put in place for you. Chorus will take into account your specific characteristics, the nature of your workplace and the type of work you do. More information can be found on the vulnerable workers page.

8. **Can I have the influenza (flu) vaccine and the COVID-19 vaccine at the same time?**

    Getting an influenza vaccine and a COVID-19 vaccine on the same day is not recommended. It is best to wait at least 14 days between receiving a dose of seasonal influenza vaccine and a dose of the COVID-19 vaccine. Read more detailed guidance about COVID-19 vaccines and influenza vaccination (external site).

9. **Can a Customer refuse services from a support worker/carer if they have not been vaccinated?**

    Our Customers receiving aged care/disability/mental health services will have choice over who supports them. Customers can ask Chorus to make sure that the support workers we employ to support a person are vaccinated. If Chorus support workers do not wish to be vaccinated, Chorus will need to make alternate arrangements for our Customers, in close consultation with them. This may mean identifying another support worker to meet their needs.

10. **What if a customer has not had their vaccination?**

    If a person chooses not to be vaccinated, the risk of infection can continue to be managed through the use of recommended infection control practices. We are strongly encouraging all of our staff and volunteers to have the COVID 19 vaccine so this will minimise the risk of infection for customers that have not had the COVID 19 vaccination. We cannot refuse to continue to provide supports to a customer because they have not received the COVID 19 vaccine.

11. **Where can I obtain more information on the COVID-19 Vaccination National Roll Out Strategy?**

    - Department of Health website

      For further information and to find out when you are able to get a COVID-19 vaccine and for more information and updates on how the COVID-19 vaccines will be distributed.

    - https://www.healthywa.wa.gov.au/Articles/A_E/Coronavirus/COVID19-vaccine/FAQs

    - The Therapeutic Goods Administration is the Australian Government body that assesses any coronavirus vaccine for safety, quality, and effectiveness before it can be supplied in Australia. Learn more at Information for consumers and health professionals.