



## Welcome to 2021

With the start of a new year, Chorus is improving the way we deliver services.

We are becoming more local and connected to your community. Following a successful trial in the northern suburbs at the end of last year, we will be making some changes in the Peel-Mandurah area.

These improvements will start to take shape over the first few months of 2021 and are intended to make life easier for you and all Chorus customers.

We want to make sure the work we do is consistent and meaningful. By being closer to

your community we can be more effective in the way we work and it will be easier for you to connect with us.

Through this we aim to have a more consistent service with fewer mistakes. We will ensure that your service is continued and discuss any changes with you.

We are inviting customers to be part of a feedback group. Please see the opposite page for how you can get involved.



# We'd love to know what you think

We are bringing together a group of customers to meet for morning tea and a chat to share thoughts and feedback on Chorus. If you're interested in helping us improve our service, please send an email to [2.0@chorus.org.au](mailto:2.0@chorus.org.au) or call our dedicated customer enquiry line on 1800 950 455 which will be open from 10am – 2pm to respond to your questions.

## Being local and **connected** to your community

There's some great community work going on in Peel.  
Here are some highlights from December.

### All abilities gardening

The daughter of a Home Care Package customer asked the gardening team if they could install a raised garden for her mother who lives with dementia.

The team put their heads together to create a wicking bed, similar to our Best in Show display garden at the Perth Garden festival in 2017, but with a 2020 twist of timber cladding. What a great way to get out in the garden.



### Selfie Community Art Project

Mandurah locals living with disability were invited to create self portraits, which were displayed at the Mandurah Performing Arts Centre in December. Chorus Ability Arts jumped on board and produced artworks which included a story and selfie of each artist. The artworks reflected a diverse community, with the youngest participant aged seven! It was a great way to celebrate International Day of People with Disability.

If we all **work together**  
the possibilities are endless

1800 264 268  
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